



This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Access Statement for Sharpe's Pottery Museum

Introduction

Situated in the centre of Swadlincote, Sharpe's Pottery Museum tells the story of the once prolific pottery industry of South Derbyshire from bricks and toilets to elaborate art pottery. In addition to the galleries, the museum also houses a Tourist Information Centre, Coffee Shop, Conference Facilities and hosts a wide range of events throughout the year.

The museum is situated at the junction of West Street/Alexandra Road on a hill but with a gradual approach from the main car park and a moderate gradient approaching from the bus station.

The museum is based on two floors with lift access to galleries on the first floor. You should allow at least 1.5 - 2 hours going around the museum. There are guided tours of the museum organised on the last wednesday of the month. There are a number of hands on exhibits in The National Forest Gallery and our Heritage Lottery Funded 'A Toilet Story' Exhibition.

You can also enjoy our Coffee Shop, Tourist Information Centre and shop. The Shop and Tourist Information Centre sells a range of local interest books, souvenirs and locally sourced crafts. These are all situated on the ground floor with level access.

There are members of staff on hand at the reception if you require any assistance.

The museum is fully accessible by wheelchair, there is a lift available to upper floors and hearing loops are installed at the reception desk and the conference room.

We are a member of the Visitor Attraction Quality Assurance Scheme.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01283 222600 or email info@sharpepotterymuseum.org.uk.

Pre-Arrival

- For full details and maps of how to reach us, please see the directions section of our website. Alternatively, you can plan your journey by car or public transport using a journey planning website; simply enter your postcode and ours, which is DE11 9DG to get directions. If you are using a Sat Nav type in DE11 9DG and state "The junction of West Street and Alexandra Road.
- The nearest railway station is Burton upon Trent, which is 5.8 miles away. Taxis are available at the station.
- The nearest bus stop is at Swadlincote Bus Station, 800 metres from our main entrance. There is a shelter and seating. All buses can accommodate one wheelchair. Services to nearby towns and villages run from here including Burton upon Trent, Melbourne, Derby, Coalville and Ashby de la Zouch. All up to date timetables for bus services can be found on www.derbyshire.gov.uk
- There is a Shopmobility located 40 metres away at 46/48 Grove Street, DE11 9DD where manual wheelchairs and powered scooters can be hired. The centre also provides disabled toilets and parking.
- The main roads (West Street and Alexandra Road) outside the attraction have wide paved paths.

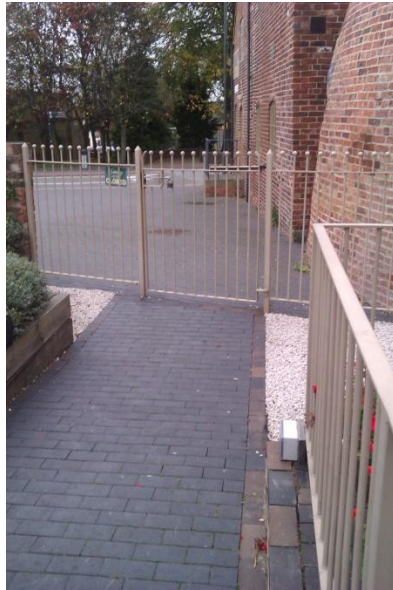
- Large print information is available to be printed on request.

Car Parking and Arrival

- The museum has a tarmac car park with designated spaces marked as heritage parking. This car park is accessible via Alexandra Road and signposted as Sharpe's Industrial Estate. The spaces are 20 metres from the museum entrance. Access to the main entrance is through the courtyard. The courtyard's floor surface is firm, brick paved with a gradual gradient and is lit in the evening by security lights.
- There are two designated brick paved disabled parking spaces marked for blue badge holders visiting the museum, 20 metres from the main entrance. The spaces are accessible by car via West Street on a one way road system. The pathway to the museum is via the courtyard which is firm, brick paved with a gradual gradient.
- Drop off points and disabled parking for Blue badge holders are also available in the marked lay-bys on West Street.
- There are a number of alternative parking spaces available at nearby council long stay car parks located on Grove Street and Alexandra Road. All car parking in Swadlincote is free.
- Access to the main entrance is via an outward opening light automatic door operated by touch pads outside/inside. The clear door opening width is 840mm. There are no steps at the entrance.



- Alternative access to the museum can be gained via our accessible garden/playground entrance from Alexandra Road. Access is via an inward opening gate to the garden/playground (1200mm opening width), up a brick paved gradual ramp, through outward/inward, manually operated glass double opening doors (640mm clear opening width each)



Main Entrance, Reception and Tourist Information Centre Area

- The main entrance and reception desk are situated on the ground floor with step free, level access throughout.
- Seating can be arranged in this area if required.
- The floor surface is non slip lino.
- The area is evenly lit with led spotlights on tracking.
- There is a lowered section of the reception desk.
- There is a hearing loop installed on the reception desk and there is signage displaying services available.
- A pen and pad of paper and personal assistance are available at the desk if required.

- Wheelchair loan is available at Swadlincote Mobility which is situated on Grove Street within 40metres of the museum entrance.



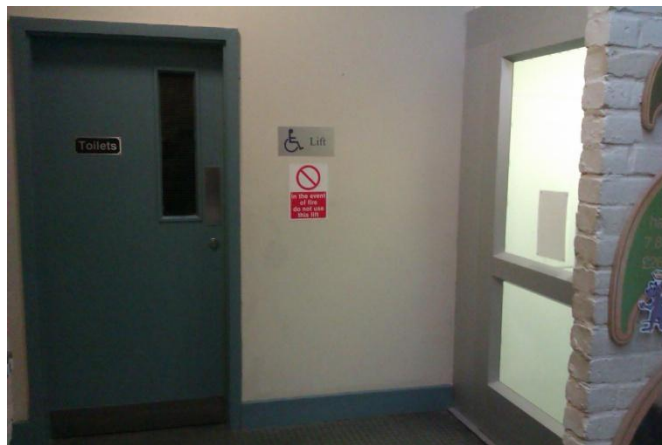
Attraction (displays, exhibits, rides etc.)

- A free guided tour of the museum is available on the last wednesday of the month but organised tours can be organised by prior arrangement.
- There are hands on interactive activities in The National Forest Gallery and 'A Toilet Story'; all can be accessed from a sitting or standing position.
- Interpretation boards are all in large text, and have pictorial representation where applicable. All are at a maximum top height of 1650mm.
- Pottery is displayed in upright cabinets, free standing and within Interpretation panels.
- The upper galleries house audio tables accessed via an earpiece and an audio visual display on a tv screen.
- Background music and sounds may be used to accompany temporary exhibitions in the Lower Gallery and Kiln.
- There are no flashing lights in the museum. N.B. Lighting in the upper galleries and toilets are operated on a motion sensor system.
- Seating is provided at regular intervals around the museum and galleries.

- The floor surface in the lower kiln is brick paving with a slight gradient. The National Forest Gallery has a non-slip lino floor on both floors with a wooden staircase linking the two (lift available). The kiln balcony has a non-slip metal floor and all Upper Galleries have wooden floors.
- Lighting in the kiln is via overhead lighting under the balcony and led floodlights focusing on the kiln ceiling. The National Forest Gallery/Stairwell is lit via overhead spot lighting with spotlights on exhibits. Lighting in the Kiln balcony is via wall mounted lighting. All upper galleries are lit via led spotlights on tracking with spotlights on specific exhibits and cabinets.
- All galleries are accessible. The upper floor galleries including part of The National Forest Gallery, Kiln Balcony, Pottery Gallery and A Toilet Story are all accessible via the lift.



Ground Floor lift access



Upper Floor lift access

- Clear door opening or doorway widths are listed as follows: Reception to Kiln doorway (no door) 940mm, Kiln to National Forest Gallery doorway (no door) 1350mm, National Forest Gallery to Kiln balcony doorway (no door) 1170mm, Upper Gallery to A Toilet Story Gallery doorway (no door) 1030mm, Upper Gallery to Stairwell clear door opening width 840mm.

Public Toilets

- Accessible unisex WC's are located on both floors. No radar keys are required to access these toilets.

Ground Floor WC's:

- Ground floor WC's are located through a heavy inward manually (push) opening door from the museum shop/reception area (clear door opening width 830mm). The WC door is a light manually inwardly opening sliding door with a clear door opening width of 980mm. Assistance for opening doors is available at reception if required.
- 800mm transfer space to the left and 1000mm to the front of the ground floor toilet when facing the toilet.
- The toilet height is 430mm
- There is a dropping grab rail to the right when facing the toilet.
- There is an audible alarm when the fire alarm sounds. There is a flashing light in the corridor outside the WC when the fire alarm sounds.
- An emergency red alarm cord is situated next to the wash basin, which links into an alarm that is audible at the reception desk.
- The toilets are well lit with overhead lighting which operates on a motion sensor.
- The flooring is non slip lino
- There are lever taps on the sinks.



Ground floor WC

Upper Floor WC's:

- The upper floor WC's are located at the top of The National Forest Gallery stairwell adjacent to the lift. The lift is operated via an outwardly manually opening door, movement of the lift is operated via a push button. The width of the door is 890mm. The door to the WC corridor where the disabled WC is located has a clear door opening width of 840mm. The upper floor WC is accessible via a light, inwardly folding door with a clear door opening width of 930mm.
- 720mm transfer space to the left of the first floor toilet, when facing the toilet.
- The toilet height is 430mm.
- There is a grab rail situated to the left of the toilet when facing the toilet.
- There is an audible alarm and a red flashing light when the fire alarm sounds.
- An emergency red alarm cord links into an alarm that is audible at the reception desk.
- The toilets are well lit with overhead lighting which operates on a motion sensor.
- The flooring is non slip lino

- There are lever taps on the sinks.



Upper Floor WC

Catering

- The Coffee Shop is situated on the ground floor and has a step free level access from the entrance. The coffee shop is accessed from The National Forest Gallery through an open doorway into a wide gentle sloping gradient corridor with clear opening access of 880mm. The entrance from the coffee shop into the playground/garden are manually operated outward facing double doors with a clear opening access of 1780mm when both open. Assistance is available from coffee shop staff if required.
- Tables in the coffee shop are well spaced apart with a clear height from the floor of 715 mm, which a number of cushioned chairs without arms at a height of 415mm. There are also a number of tub chairs situated next to coffee tables.
- Lighting in all areas is natural daylight and overhead lighting.
- The floor surface throughout is lino

- Where possible the food is locally sourced. We strive to cater for dietary requirements. Our menu includes lactose free, gluten free and vegetarian options; please contact us in advance to check any specific dietary requests you may have.
- The coffee shop is self-service, however staff can assist on request.
- Menus are displayed above the counter in large print. Specials of the day are shown on a blackboard. All staff can assist by running through menus with you.
- Crockery is colour contrasted with the table where possible.
- The nearest toilet is situated 50m away on the ground floor with access via the main reception desk/shop.

Shop & Tourist Information Centre

- There is a shop and Tourist Information Centre with a range of souvenirs, books and locally crafted items which can be accessed directly from the main entrance
- The shop is level throughout.
- A low level counter is provided at the reception desk in the shop.
- There is ample room within the shop for a large wheelchair/pushchair to maneuver and turn.
- The displays are cupboards at 730mm high with display boards above them. Assistance can be provided if required for out of reach items. Locally crafted and fine goods are displayed in centrally located glass cabinets two of which measure 1000mm from floor to top
- The counter/reception desk has a hearing loop installed
- Staff can offer assistance if required.

Grounds and Gardens

- There is a children's play zone and garden with a brick paved pathway and soft tarmac with a small area of loose gravel next to the boundary walls.

- There are a number of picnic tables located on the brick paving that can be reached via the coffee shop and The National Forest Gallery glass doors.
- The main pathway to the Alexandra Road gate entrance and raised garden beds is brick paved and 164cm wide.

Additional Information

- Some members of staff have been provided with Welcome to Excellence: Welcome All, Evacuation Chair Training, First Aid Training and Fire Training.
- Assistance dogs are welcome and water bowls can be provided on request.
- All signage is provided in large print. Essential fire safety signage is provided in large print and pictogram format.
- Information on local accommodation can be provided by Swadlincote Tourist Information Centre based at the reception desk including details of accessibility.

Contact Information

Address (Inc
postcode): West Street Swadlincote Derbyshire DE11 9DG

Telephone: 01283 222600

Email: info@sharpespotterymuseum.org.uk

Website: www.sharpespotterymuseum.org.uk

Grid Reference:SK300188

Hours Of
Operation: Monday to Saturday 10am to 5pm (Last admission 4pm). Open some
Bank Holiday Mondays 10am to 3pm

Local Carers: Details of local carers are available from
www.derbyshire.gov.uk/social_health

Local
Equipment
Hire: Swadlincote Shopmobility,
46/48 Grove Street, Swadlincote, DE11 9DD Tel: 01283 210 770
www.shopmobilityuk.org/ShopmobilityScheme.asp?SchemeId=S00205
Provides manual wheelchairs, powered scooters and long term
equipment hire. The centre also provides disabled toilets and parking.
Opening Hours: Monday, Tuesday, Thursday and Friday : 10.00am to
2.00pm Saturday : 10.00am to 2.00pm

Local
Accessible
Taxi: Bookable door-to-door services are available from Swadlincote
Community Transport to get you to the shops (Dial-a-Bus), take your
community group out (Group Travel) and take you to medical
appointments, hospital visits etc (Dial-a-Ride). These services are
wheelchair accessible. Gold Cards can be used on these services.
Contact your local provider for more information which is:

Swadlincote Community Transport, George Holmes Way, Swadlincote,
Derbyshire, DE11 9DF
Tel: 01283 550764 email: admin@ctswadlincote.plus.com
Website: www.derbyshirect.co.uk/find_a_service/swadlincote/default.asp

Local Public
Transport: The nearest bus stop is at Swadlincote Bus Station, 800 metres from our
main entrance. There is a shelter and seating. All buses can
accommodate one wheelchair. Services to nearby towns and villages run
from here including Burton upon Trent, Melbourne, Derby, Coalville and
Ashby de la Zouch. All up to date timetables for bus services can be
found on www.derbyshire.gov.uk The nearest railway station is Burton
upon Trent, which is 5.8 miles away. Taxis are available at the station.